



**MASTER POLICY
LIFE AGENT PROFESSIONAL LIABILITY**

NOTICE:

THIS IS A CLAIMS-MADE POLICY AND, SUBJECT TO ITS PROVISIONS, APPLIES ONLY TO ANY CLAIM FIRST MADE AGAINST AN INSURED AND REPORTED TO THE INSURER IN ACCORDANCE WITH SECTION VII, NOTICE. NO COVERAGE EXISTS FOR CLAIMS FIRST MADE AFTER THE END OF THE INSURED'S CERTIFICATE PERIOD UNLESS, AND TO THE EXTENT THAT, THE EXTENDED REPORTING PERIOD APPLIES. DEFENSE COSTS REDUCE THE LIMIT OF LIABILITY AND ARE SUBJECT TO THE RETENTION. PLEASE REVIEW THE POLICY CAREFULLY AND DISCUSS THE COVERAGE WITH YOUR INSURANCE AGENT OR BROKER.

The Insurer and the **Policyholder** agree as follows, in consideration of the payment of the premium and in reliance upon all statements made in the **Application** furnished to the Insurer designated in the Declarations, a stock insurance corporation, hereafter called the "Insurer".

I. INSURING AGREEMENT

A. PROFESSIONAL LIABILITY

The Insurer shall pay on behalf of the **Insureds**, excess of the applicable Retention and within the Limits of Liability as stated in the applicable **Certificate of Insurance**, that **Loss** which the **Insureds** become legally obligated to pay resulting from a **Claim** for a **Wrongful Act** solely in rendering or failing to render **Professional Services** provided that:

1. the **Wrongful Act** giving rise to such **Claim** occurred on or after the **Prior Acts Date**; and,
2. the **Claim** is first made against any **Insured** during the **Certificate Period**, or any Extended Reporting Period, if applicable, and reported to the Insurer in accordance with Section VII, NOTICE; and
3. prior to the date of the **Insured's** initial enrollment under this Policy, or under any other policy issued by the Insurer (or its affiliated insurers) of which this Policy is a renewal (whether successive or not) or replacement, whichever is earlier, no **Insured** knew of, or could have reasonably foreseen that any such **Wrongful Act** could result in a **Claim**; and
4. no **Insured** gave notice under any Prior Policy of any such **Wrongful Act** or any **Interrelated Wrongful Acts**; and
5. there is no other policy issued by the Insurer, or any affiliate of such Insurer, that provides coverage for such **Claim**.

B. VICARIOUS LIABILITY

If the National Association of Professional Agents ("NAPA") is named as a co-defendant with an **Agent or General Agent** or **Registered Representative** in a **Claim** otherwise covered under Insuring Agreement A. above, the Insurer shall pay on behalf of NAPA that **Loss** which NAPA becomes legally obligated to pay resulting from a **Claim** for a **Wrongful Act** by an **Agent or General Agent** or **Registered Representative** provided that such **Claim** contains no allegations of negligence or bad faith against NAPA whether such allegations involve negligent hiring, training, management, supervision or otherwise.

II. DEFENSE

A. Defense of Claims

1. If a **Claim** is made against the **Insured** within the United States of America, its territories or possessions or Canada, the Insurer shall have the right and duty to defend such **Claim**, even if any of the allegations of the **Claim** are groundless, false or fraudulent. The Insurer may make such investigation and negotiate settlement of any **Claim** it deems expedient, but the Insurer shall not be obligated to pay any **Loss** to defend or continue to defend any **Claim** after the applicable limit of the Insurer's liability has been exhausted by payment of **Loss**.
2. If a **Claim** is made against the **Insured** outside of the United States of America, its territories or possessions or Canada, the Insurer shall indemnify the **Insured** pursuant to the terms,



conditions, provisions and exclusions of the Policy, but shall not have the duty to defend the **Insured**. The Insurer shall instead reimburse **Defense Costs** incurred by the **Insured** in defending such **Claims**. In connection with such **Claims**, the **Insured** shall obtain the Insurer's consent to the selection of counsel, including counsel rates, and ensure that counsel complies with CNA's *Defense Counsel Guidelines*. CNA shall have the right, but not the duty, to associate with the **Insured** in the defense of any such **Claim**.

B. Insurer's Consent

The **Insured** shall not admit liability, consent to any judgment, agree to any settlement, make any settlement offer, assume any obligation or incur any default judgment or award without the Insurer's prior consent, which consent shall not be unreasonably withheld. The Insurer shall not be liable for any **Loss** incurred by the **Insured** to the extent the **Loss** results from such **Insured** admitting liability, consenting to any judgment, agreeing to any settlement, making any settlement offer or incurring expenses without the Insurer's prior consent. The **Insureds** agree that they shall not knowingly take any action which increases the Insurer's exposure for **Loss** under this Policy resulting from any **Claim**.

C. Arbitration

The **Insured** shall not demand or agree to arbitration of any **Claim** made against the **Insured** without the written consent of the Insurer, except with respect to arbitration between an **Insured** and a **Client**. In the event any **Claim** is submitted to arbitration, the Insurer, as soon as practicable, shall notify the **Insured** of the date of the arbitration hearing. The Insurer shall be entitled to exercise all of the **Insureds'** rights in the choice of arbitrators and in the conduct of any arbitration proceeding involving a **Claim** covered by this Policy.

III. DEFINITIONS

Wherever appearing in bold print in this Policy:

Administration of Employee Benefit Plans means consultation with participants in an employee benefit plan in order to explain the provisions of such plan and handling day-to-day ministerial functions required by such plan, including without limitation enrollment, record keeping and filing reports with government agencies. **Administration of Employee Benefit Plans** does not include third party claims administration.

Agent or General Agent, whether used separately or together, means:

- A. a natural person:
 - 1. who is a member of the National Association of Professional Agents; and
 - 2. who has elected to enroll for coverage under this Policy;
 - 3. whose enrollment is on file with the **Policyholder**; and
 - 4. who meets all **Eligibility Criteria** or is otherwise approved for enrollment in the Policy by the Insurer, provided always such decision shall be at the Insurer's sole discretion.
- B. any:
 - 1. corporation, partnership, or other business entity owned or controlled by such natural person referred to in A. of this definition, but solely with respect to the liability of such entity as it arises out of the rendering of or failing to render **Professional Services** by an **Agent or General Agent** as defined in A. of this definition.
 - 2. corporation, partnership, or other business entity, not owned or controlled by such natural person referred to in A. of this definition, when named as a co-defendant with an **Agent or General Agent**, or **Registered Representative** in a **Claim** otherwise covered under Insuring Agreement A. but solely with respect to the liability of such entity as it arises out of the rendering of or failing to render **Professional Services** by an **Agent or General Agent**, as defined in A. of this definition.
 - 3. natural person who is a life insurance producer for any insurance company provided such natural person also qualifies under paragraph A. of this definition or qualifies for coverage as a **Registered Representative** under this Policy;
 - 4. **Retired or Disabled Agent or General Agent**.



Application means all signed applications for this Policy and for any policy in an uninterrupted series of policies issued by the Insurer or any affiliate of the Insurer of which this Policy is a renewal or replacement. An “affiliate of the Insurer” means an insurer controlling, controlled by or under common control with the Insurer.

Broker/Dealer means any securities broker or dealer as those terms are defined in the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Company Act of 1940, or the Investment Advisers Act of 1940, as amended.

Certificate of Insurance means the document issued to the **Named Insured** evidencing the terms, limits, premium and endorsements provided to the **Insureds** thereunder.

Certificate Period means the period of time between the inception date shown on the **Certificate of Insurance** and the effective date of termination, expiration or cancellation of the **Certificate of Insurance** issued to the **Named Insured**.

Claim means:

- A. a written demand for monetary damages; or
- B. a civil adjudicatory or arbitration proceeding for monetary damages,

against an **Insured** for a **Wrongful Act**, including any appeal thereof, brought by or on behalf of or for the benefit of any **Client**.

Client means a natural person to whom, or entity to which, **Professional Services** are rendered by an **Insured**. **Client** does not include any Insurance Company, Insurance Agent or **Broker/Dealer**.

Defense Costs means reasonable and necessary fees and expenses incurred by or at the direction of the Insurer in defense of any **Claim**, and costs of appeal, attachment or similar bonds. The Insurer has no obligation to provide such bonds. **Defense Costs** shall not include salaries, wages, fees, overhead or benefit expenses associated with the directors, officers and employees of the **Insured**, or fees and expenses of independent adjusters.

Domestic Partner means any person qualifying as such under any federal, state or local laws or under any **Insured** entity’s employee benefit plans.

Eligibility Criteria means the requirements set forth below that each **Agent or General or Registered Representative** must satisfy in order to be an **Insured** under this Policy:

1. In the last seven (7) years either:
 - a. no claim, suit, arbitration or other legal proceeding has been commenced against such individual as a result of such individual’s professional activities that resulted in total payments (including defense costs, damages, judgments and settlements or any combination thereof) of \$100,000 or more; or
 - b. no more than two claims have been made against such individual;
2. Prior to the inception of his/her **Certificate Period**, the individual has no knowledge or information of any fact, situation, allegation or incident that may reasonably be expected to result in a dispute, complaint, **Claim**, suit or arbitration against him/her;
3. The individual is not currently under investigation by a consumer agency, any **Broker/Dealer** with whom the individual has at any time been affiliated, or any regulatory body, including but not limited to the Securities and Exchange Commission, FINRA, or any state securities, corporation, or insurance department;
4. The individual has never been restricted, or suspended for more than 30 days or has never had their license revoked (regardless of amount of time) by any regulatory agency, including but not limited to the Securities and Exchange Commission (SEC), FINRA, or any state securities, corporation or insurance department. Provided the foregoing does not apply to restrictions or suspensions based upon a failure to satisfy continuing education requirements;
5. The individual has not been fined by any regulatory body or agency, including but not limited to the Securities and Exchange Commission, FINRA, or any state securities corporation or insurance department for more than \$5,000 or within the last 5 years.
6. The individual has never been convicted of any felony criminal offense other than a DUI.

If any individual, corporation, partnership or other business entity does not satisfy all of these requirements, such individual, corporation, partnership or other business entity shall not be entitled to coverage under this Policy.



Insured means the **Named Insured** and any natural person who is a former or current secretarial, clerical or administrative employee, of such **Named Insured** but solely for services performed within his or her capacity as such and on behalf of such **Named Insured**, provided such natural person did not receive any commission income pursuant to an agent, broker or registered representative contract with any insurance company or **Broker/Dealer** as a result of providing **Professional Services** offered by the **Named Insured**.

Interrelated Wrongful Acts means any **Wrongful Acts** which are logically or causally connected by reason of any common fact, circumstance, situation, transaction or event.

Loss means monetary settlements or monetary judgments (including any award of pre-judgment and post-judgment interest) and **Defense Costs** for which the **Insured** is legally obligated to pay on account of a covered **Claim**.

However, **Loss** shall not include:

- A. criminal or civil fines or penalties imposed by law or taxes. However, **Loss** shall include any taxes, fines, and penalties incurred by a third party and included in such third party's **Claims** against the **Insured**;
- B. any amount for which there is no legal recourse against the **Insureds**;
- C. punitive or exemplary damages or the amount of any multiplied damage award which is in excess of the damage award so multiplied;
- D. costs incurred as a result of any injunctive relief;
- E. the return of commissions, fees or charges for services rendered by an **Insured**; or
- F. matters which are uninsurable under the law pursuant to which this Policy shall be construed.

Named Insured means the **Agent or General Agent**, or the **Registered Representative** named in the **Certificate of Insurance** and any other person or entity included within the definitions of **Agent or General Agent**, or **Registered Representative**, as applicable.

New Agent means a licensed **Agent** who has:

- A. enrolled in the Policy within two years from the time such individual obtain his or her first original state issued life and health agent license; and
- B. has commission income of less than \$100,000 for the 12 months prior to enrolling under this Policy.

Personal Injury means injury or damage sustained by any person or organization caused by or arising out of:

- A. false arrest, detention or imprisonment, or malicious prosecution;
- B. libel or slander or other defamatory or disparaging material, or a publication or utterance in violation of an individual's right of privacy; or
- C. wrongful entry or eviction, or other invasion of the right of private occupancy.

Policy Period means the period from the effective date of this Policy as specified in the Declarations to the date the Policy is terminated as set forth in Section **VIII. TERMINATION OF MASTER POLICY**.

Policyholder means the natural person or organization specified in Item 1a. of the Declarations.

Prior Acts Date mean the date the **Agent or General Agent**, or **Registered Representative** became continuously insured without interruption under any claims made professional liability policy (subject to written proof of such coverage at the time the **Insured** gives written notice to the Insurer of a **Claim** under this Policy).

Professional Services means:

with respect to an **Agent or General Agent**, or **Registered Representative**, to the extent they are provided in the course and scope of such **Agent or General Agent** or **Registered Representative's** business as an **Agent or General Agent** or **Registered Representative** and such **Agent or General Agent** or **Registered Representative** has the appropriate license in both the **Client's** resident state or jurisdiction and the state or jurisdiction in which the business is conducted:

- 1. the sale, attempted sale or servicing of life insurance, accident and health insurance, long term care, Medicare Advantage/Supplemental, disability income insurance or 24-hour care coverage (as defined by statutory law);



- 2. **Administration of Employee Benefit Plans;** and
- 3. **Social Media.**

(The combination of these **Professional Services**, shall be referred to as "Coverage Option A".)

- 4. Fixed and indexed annuities, if purchased.

(The **Professional Service** listed in 4. above in combination with the **Professional Services** listed in 1. through 3. above shall be referred to as "Coverage Option B".)

- 5. Variable life insurance policies and variable annuities and mutual funds, if purchased.

The **Professional Service** listed in 5. above in combination with the **Professional Services** listed in 1. through 4. above shall be referred to as "Coverage Option C".)

Registered Representative means:

A.

- 1. a natural person who is registered with the Financial Industry Regulatory Authority as a registered representative or registered principal, who has maintained a contract with a **Broker/Dealer** who has elected to enroll for coverage under this Policy, and whose enrollment is on file with the **Policyholder**;
- 2. any corporation, partnership or other business entity that is owned or controlled by such natural person, but solely with respect to the liability of such organization arising out of failing to render **Professional Services** by an **Insured**.

B. who meets all of the **Eligibility Requirements** or is otherwise approved for enrollment in the Policy by the Insurer such decision shall be at the Insurer's sole discretion.

Registered Representative also includes any **Retired or Disabled Registered Representative**.

Retired or Disabled, whether used either separately or together, means no longer providing **Professional Services** on behalf of any **Broker/Dealer** or any other insurance company.

Retired or Disabled Agents, General Agents, or Registered Representatives, whether used either separately or together, means **Agents, General Agents or Registered Representatives** who are **Retired or Disabled**.

Social Media means a form of internet marketing which seeks to achieve the marketing and communications goals of an Insured's business as an **Agent or General Agent, or Registered Representative** through the participation in various internet social media networks.

Wrongful Act means any negligent act, error or omission of, or **Personal Injury** caused by, the **Insureds** in rendering or failing to render **Professional Services**.

IV. EXTENDED REPORTING PERIOD

- A. Optional Extended Reporting Period for Those Agents or General Agents, or Registered Representatives Enrolled in the Program Less Than Three Years

Within 30 days after the termination of his/her status as such with the **Policyholder**, specified in Item 1. A. of the Declarations, an **Agent or General Agent, or Registered Representative**, who has been enrolled in the policy continuously for less than 3 years; shall have the right to purchase, upon payment of an additional rate determined (as a percentage of the expiring annual rate specified below), an optional extension of this Policy for the period described below ("The Optional Extended Reporting Period"). The Optional Extended Reporting Period shall begin on his/or date of termination, during which coverage for such **Agent or General Agent, or Registered Representative** shall continue as an **Insured** under this Policy, but only with respect to **Wrongful Acts** (i) committed after the **Prior Acts Date** as defined in the Policy; (ii) committed before his/her termination date; and (iii) which are **Wrongful Acts** otherwise covered under the terms and condition of this Policy.

<u>Optional Extended Reporting Period</u>	<u>Rate %</u>
<u>1 year</u>	<u>100%</u>
<u>2 years</u>	<u>160%</u>



3 years

200%

B. Automatic Extended Reporting Period for Those Agent or General Agent, or Registered Representative Enrolled in the Program for at Least Three Years

Within 30 days after the termination of his/her status as such with the **Policyholder**, specified in Item 1. A. of the Declarations, an **Agent or General Agent, or Registered Representative**, who has been enrolled in the policy continuously for at least 3 years shall have an automatic Extended Reporting Period of three (3) years. The automatic Extended Reporting Period shall begin on his/or date of termination, during which coverage for such **Agent or General Agent, or Registered Representative** shall continue as an **Insured** under this Policy, but only with respect to **Wrongful Acts** (i) committed after the **Prior Acts Date** as defined in the Policy; (ii) committed before his/her termination date; and (iii) which are **Wrongful Acts** otherwise covered under the terms and condition of this Policy.

C. Optional Unlimited Extended Reporting Period

An **Agent or General Agent, or Registered Representative** who qualifies under A. or B. above has the option to purchase an Extended Reporting Period of unlimited duration for payment of 250% of the full annual premium amount. This unlimited Extended Reporting Period, shall begin on his/or date of termination, during which coverage for such **Agent or General Agent, or Registered Representative** shall continue as an **Insured** under this Policy, but only with respect to **Wrongful Acts** (i) committed after the **Prior Acts Date** as defined in the Policy; (ii) committed before his/her termination date; and (iii) which are **Wrongful Acts** otherwise covered under the terms and condition of this Policy.

D. An **Agent, General Agent or Registered Representative** shall not be entitled to such Automatic Extended Reporting Period if he or she, at the time any **Claim** is made, is enrolled in any broker, dealer, life agent, registered representative, registered investment adviser, financial planning or professional liability policy, other than this Policy, whether or not that policy actually affords coverage for the **Claim** in question.

E. An **Agent, General Agent, or Registered Representative** shall not be entitled to such Automatic Extended Reporting Period if the Insurer has cancelled such **Agent's, General Agent's, or Registered Representative's Certificate of Insurance** for non payment of premium when due.

V. ESTATES, LEGAL REPRESENTATIVES AND SPOUSES

The estates, heirs, legal representatives, assigns spouses or **Domestic Partners of Insureds**, shall be considered **Insureds** under this Policy; provided however, that coverage is afforded to such estates, heirs, legal representatives, assigns, spouses or **Domestic Partners** only for a **Claim** arising solely out of their status as such and, in the case of a spouse or **Domestic Partner**, where such **Claim** seeks damages from marital community property, jointly-held property or property transferred from the **Insured** to the spouse or **Domestic Partner**. No coverage is provided for any **Wrongful Act** of an estate, heir, legal representative, assign spouse or **Domestic Partner**. All terms and conditions of this Policy, including without limitation the Retention applicable to **Loss** incurred by the **Insured** shall also apply to **Loss** incurred by such estates, heirs, legal representatives, assigns, spouses or **Domestic Partners**.

VI. LIMIT OF LIABILITY, RETENTION AND ALLOCATION

A. Each **Claim** and Aggregate per **Certificate of Insurance**

The Limit of Liability set forth in each **Certificate of Insurance** shall apply as follows:

1. Each **Claim**- per **Certificate of Insurance**

Subject to paragraph 2. below, the Limit of Liability of the Insurer for **Loss** for each covered **Claim** shall not exceed the amount stated in such **Insured's Certificate of Insurance**.

2. Aggregate – per **Certificate of Insurance**



The Limit of Liability of the Insurer for **Loss** for all **Claims** in the aggregate shall not exceed the amount stated in such **Insured's Certificate of Insurance**.

B. **Multiple Insureds**

The Limits of Liability, shown in each **Certificate of Insurance**, shall be the Insurer's maximum Limit of Liability for all **Insureds** thereunder, regardless of the number of **Insureds, Claims** made or persons or entities making **Claims**.

C. **Exhaustion of Limit of Liability**

The Insurer's obligations under each **Certificate of Insurance** shall be deemed completely fulfilled and extinguished if the Limit of Liability thereunder is exhausted by payment of **Loss**.

D. **Retention**

Subject to the applicable Limit of Liability, the Insurer shall pay all covered **Loss** excess of all applicable Retentions, if any, set forth in the **Insured's Certificate of Insurance**. The retention amounts are described in the endorsement entitled Schedule of Retentions Endorsement. If more than one Retention is applicable to any single **Claim**, the maximum aggregate Retention for such **Claim** shall be the largest of such Retentions.

If the Insurer, in the exercise of its discretion and without any obligation to do so, pays any amount within the amount of the applicable Retention, the **Insured** shall be liable to the Insurer for any and all such amounts and, upon demand, shall pay such amounts to the Insurer.

E. **Interrelated Wrongful Acts**

More than one **Claim** involving the same **Wrongful Act** or **Interrelated Wrongful Acts** shall be considered as one **Claim** which shall be deemed to have been made on the earlier of:

1. the date on which the earliest such **Claim** was first made; or
2. the first date valid notice was given by an **Insured** and received by the Insurer under this Policy of any **Wrongful Act** or under any prior policy of any **Wrongful Act** or any fact, circumstance, situation, event or transaction which underlies any such **Claim**.

F. **Allocation**

If a **Claim** made against the **Insureds** includes both covered and uncovered matters or if a **Claim** is made against **Insureds** who are extended coverage under this Policy and others who are not extended coverage therefor under this Policy, the **Insureds** agree that there must be an allocation between insured and uninsured **Loss** (other than that part of **Loss** attributable to **Defense Costs**). The **Insureds** and the Insurer shall exert their best efforts to agree upon a fair and proper allocation between such insured and uninsured **Loss** based upon the relative legal exposures of the parties to such matters.

VII. NOTICE

- A. If a **Claim** is made against any **Insured**, the **Insured** shall, as soon as practicable, notify the Insurer during the applicable **Certificate Period** or during a consecutive, immediately following **Certificate Period** and forward to the Insurer every demand, notice, summons, or other process received. The limits of insurance for the **Certificate Period** in effect on the date the **Claim** is reported to the Insurer shall apply.

In addition, in the event of cancellation or non-renewal of the **Certificate of Insurance**, the **Insured**, may report **Claims** made against the **Insured** during the **Certificate Period** or within 30 days immediately following the cancellation or non-renewal of such **Certificate of Insurance**.

In no event, however, shall the Insurer be responsible to pay any **Loss** in connection with any default judgment entered against an **Insured** prior to notice to the Insurer or as a result of untimely notice to the Insurer nor shall the Insurer be responsible to pay any **Loss** in connection with any **Claim** in which the Insurer's interests have been prejudiced because of the **Insured's** failure to supply timely notice to the Insurer.



- B. If, during the **Certificate Period** the **Insured** first becomes aware of specific **Wrongful Acts** which may reasonably give rise to a future **Claim** and during such period give written notice to the Insurer of:
1. the names of the potential claimants and a description of the specific **Wrongful Act** which forms the basis of their potential **Claim**;
 2. the identity of the specific **Insureds** allegedly responsible for such specific **Wrongful Act**;
 3. the consequences which have resulted or may result from such specific **Wrongful Act**;
 4. the nature of the potential monetary damages or non-monetary relief which may be sought in consequence of such specific **Wrongful Act**; and
 5. the circumstances by which the **Insureds** first became aware of such specific **Wrongful Act**,
- then any **Claim** otherwise covered under this Policy which is subsequently made against the **Insureds** and which arises out of such **Wrongful Act** shall be deemed to have been first made at the time such written notice was received by the Insurer. No coverage is provided for a **Claim** resulting from such **Wrongful Act** until such time as such **Claim** is reported to the Insurer in accordance with paragraph A. above.
- C. Except as provided in paragraph B. above, a **Claim** shall be deemed to be made:
1. in the case of a civil proceeding or arbitration, on the earliest of the date of service upon or other receipt by any **Insured** of a complaint or similar document against the **Insured** in such proceeding or arbitration; or
 2. in the case of a written demand for monetary damages, on the **Insured's** receipt of notice of such demand.
- D. The **Insureds** shall give written notice to the Insurer at the address specified of the **Certificate of Insurance**, which shall be effective upon receipt.
- E. The **Insureds** shall furnish the Insurer with copies of reports, investigations, pleadings, and all related papers and such other information, assistance and cooperation as the Insurer may reasonably request. The **Insureds** agree to cooperate with the Insurer, and provide all assistance and information reasonably requested by the Insurer. When requested by the Insurer, the **Insureds** shall submit to examination by a representative of the Insurer, under oath if required, and shall attend hearings, depositions, and trials and shall assist in the conduct of **Claims** including but not limited to effecting settlement, securing and giving evidence, obtaining the attendance of witnesses, giving written statements to the Insurer's representatives and meeting with such representatives for the purpose of investigation or defense, all of the above without charge to the Insurer.

VIII. TERMINATION OF MASTER POLICY

A. Termination of Master Policy

This Master Policy shall remain continuously in effect until canceled by the Insurer or by the **Policyholder** as follows:

1. The Insurer may cancel this Policy for any reason by providing to **Policyholder** written notice stating when, not less than 60 days thereafter, such cancellation shall be effective.
2. This Policy may be canceled by the **Policyholder** by surrender of this Policy to the Insurer or by giving written notice to the Insurer stating when thereafter such cancellation shall be effective. The making of such notice by registered, certified or other first class mail, to the Insurer at the address shown in the **Certificates of Insurance**, shall be sufficient proof of notice and this Policy shall terminate at the date and hour specified in such notice.

Certificates of Insurance in effect at the time of cancellation of the Policy shall remain in effect until the expiration date of the **Certificate of Insurance** as set forth in the **Certificate of Insurance** and **Claims** submitted under such **Certificates of Insurance** shall be otherwise governed by this Policy. In such event, each **Named Insured** will be notified of non-renewal pursuant to the requirements of the Cancellation/Nonrenewal Endorsement attached to the **Named Insured's Certificate of Insurance**.



IX. OTHER INSURANCE

If any **Loss** resulting from any **Claim** is insured under any other policies, this Policy shall apply only to the extent the **Loss** exceeds the Limit of Liability under such other insurance whether such other insurance is stated to be primary, contributory, excess, contingent or otherwise, unless such other insurance is written only as specific excess insurance over this Policy.

X. SUBROGATION AND RECOVERY

In the event of any payment under this Policy, the Insurer shall be subrogated to all the **Insured's** rights of recovery therefore against any person or organization, and the **Insured** shall execute and deliver instruments and papers and do whatever else is necessary to secure such rights. The **Insured** shall do nothing to prejudice such rights. Any amount recovered in excess of the Insurer's total payment shall be restored to the **Insured**, less the cost to the Insurer of recovery.

XI. CHANGES

Notice to any agent or knowledge possessed by an agent or by any other person shall not affect a waiver or a change in any part of this Policy, or stop the Insurer from asserting any right under the provisions of this Policy. The provisions of this Policy shall not be waived, changed or modified except by endorsement issued to form a part of this Policy.

XII. NO ACTION AGAINST INSURER

No action shall be taken against the Insurer unless, as a condition precedent thereto, the **Insured** shall have fully complied with all terms of this Policy, or until the amount of the **Policyholder's** obligation to pay shall have been finally determined either by judgment against the **Insured** after actual trial or by written agreement of the **Insured**, the claimant and the Insurer. Any person or organization or the legal representative thereof who has secured such judgment or written agreement shall thereafter be entitled to recover under this Policy to the extent of the insurance afforded by this Policy. Nothing contained in this Policy shall give any person or organization any right to join the Insurer in any action against the **Insured** to determine the **Insured's** liability, nor shall the Insurer be impleaded by the **Insured** or their legal representative in any such **Claim**.

XIII. ASSIGNMENT OF INTEREST

Assignment of interest under this Policy shall not bind the Insurer unless its consent is endorsed to this Policy.

XIV. TERRITORY

Except as provided in Section II. DEFENSE, Paragraph A,2. this Policy applies to **Wrongful Acts** which happen anywhere in the world, but only with respect to **Claims** made or suits brought against the **Insured** in the United States of America, its territories or possessions, or Canada.

XV. ENTIRE AGREEMENT

The **Policyholder** agrees that this Policy, including the **Application**, any materials submitted or required to be submitted therewith, and any written endorsements attached, constitute the entire contract existing between **Insureds** and the Insurer or any of its agents relating to this insurance.

XVI. EXCLUSIONS

The Insurer shall not be liable to pay any **Loss** in connection with any **Claim**:

A. Prior Litigation

based upon, directly or indirectly arising out of, or in any way involving facts alleged in any litigation against the **Insured** pending on or prior to the inception date of such **Insured's Certificate of Insurance**;

B. Claims by Specified Persons or Entities



by or on behalf of, or for the benefit of, whether directly or indirectly,

1. any parent, spouse, **Domestic Partner**, or child of the **Insured**
2. an entity in which one or more **Insureds**, at the time of the **Wrongful Act** giving rise to a **Claim**:
 - i. had a total of ten percent (10%) or more equity interest, or
 - ii. operated, controlled, or managed;
3. an individual or entity which has, or did have at the time of the **Wrongful Act**, a total of ten percent (10%) or more equity interest in an entity **Insured** or operates, controls or manages an entity **Insured**;
4. any past or present **Insured**, whether it be an individual, class or derivative action, except and to the extent that such **Claim** is by an **Insured** in his or her capacity as a **Client**;
5. any governmental or quasi-governmental official or agency, including but not limited to any state or federal securities or insurance commission or agency, in any capacity;
6. any self-regulatory organization including, but not limited to, the Securities and Exchange Commission, the Financial Industry Regulatory Authority, the Securities Investor Protection Corporation, in any capacity, however this exclusion shall not apply subject to the Insurer's maximum Limit of Liability of \$25,000 for all **Loss** for all such **Claims** made against an **Insured**, which amount shall be part of and not in addition to the amount set forth in the **Insured's Certificate of Insurance**. Notwithstanding anything in the Policy to the contrary, the applicable retention amount for all such **Claims** shall be \$0.

provided, however, that paragraphs 5. and 6. above shall not apply to any **Claim** by an official of such agency or organization if such official is bringing the **Claim** in his or her capacity as a direct **Client** of an **Insured** and not as an official of such agency or organization;

C. **Intentional Acts**

based upon, directly or indirectly arising out of, or in any way involving any actual or alleged dishonest, fraudulent, criminal, malicious, purposeful or intentional act, error or omission, or any actual or alleged willful violation of any statute or law as determined by a final adjudication in the underlying action or in a separate action or proceeding;

For purposes of determining the applicability of this Exclusion:

1. the facts pertaining to and knowledge possessed by any natural person **Insured** shall not be imputed to any other natural person **Insured**; and
2. only facts pertaining to and knowledge possessed by any executive officer shall be imputed to the **Insured** entity;

D. **Bodily Injury/Property Damage**

based upon, directly or indirectly arising out of, or in any way involving any actual or alleged bodily injury, sickness, disease, emotional distress, mental anguish or death of any person, or damage to or destruction of any tangible property, including loss of use thereof;

E. **Contractual Liability/Promises/Guarantees**

based upon, directly or indirectly arising out of, or in any way involving actual or alleged

1. liability of others assumed by an **Insured** under any contract or agreement; provided, however, that this paragraph shall not apply to the extent that the liability would attach to an **Insured** in the absence of such contract or agreement; or
2. making or stating of any promises or guarantees as to interest rates or fluctuations in interest rates, the market value of any investment or insurance product, or future premium payments;

F. **Specified Services**

based upon, directly or indirectly arising out of, or in any way involving actual or alleged:

1. performance of or failure to perform services by the **Insured** as:
 - a. an actuary, accountant, attorney, property or casualty agent, real estate agent, or third party administrator; or
 - b. a market maker or specialist in any securities; or
2. tax advice provided by the **Insured** except to the extent that such tax advice is an incidental part of the **Professional Services** being rendered;



G. Premium/claim/tax monies

based upon, directly or indirectly arising out of, or in any way involving:

1. the **Insured's** inability or refusal to pay or collect premium, claim or tax monies; or
2. a dispute over fees, commissions or charges, including without limitation the structure of fees or excessive fees; however, this paragraph 2. shall not apply to surrender charges;

H. Commingling/Illegal Profit

based upon, directly or indirectly arising out of, or in any way involving:

1. any actual or alleged commingling or use of **Client** funds; or
2. any actual or alleged profit, remuneration or pecuniary advantage gained by any **Insured**, to which the **Insured** was not legally entitled; as determined by a final adjudication in the underlying action or in a separate action or proceeding;

For purposes of determining the applicability of this Exclusion:

1. the facts pertaining to and knowledge possessed by any natural person **Insured** shall not be imputed to any other natural person **Insured**; and
2. only facts pertaining to and knowledge possessed by any executive officer shall be imputed to the **Insured** entity;

I. Insolvency

based upon, directly or indirectly arising out of, or in any way involving the insolvency, receivership, conservatorship, liquidation, bankruptcy or inability to pay of a natural person, entity, benefit plan, insurance company, managed health care organization, reinsurer, risk retention group or captive (or any self insurance plan or trust by whatsoever name), or limited partnership in which the **Insured** has placed business or obtained insurance coverage, or placed or recommended placement of the funds of a **Client**; however, notwithstanding the foregoing, the Insurer shall have the right and duty to defend the **Insured** in any such **Claim**, provided such **Claim** arises from the **Insured's** placement of coverage with an admitted Insurer with an A.M. Best rating of "A-" or better rating at the time of placement;

J. Employee Benefit Plans

based upon, directly or indirectly arising out of, or in any way involving:

1. any actual or alleged pension, profit sharing, health and welfare or other employee benefit plan or trust sponsored by the **Insured** or any entity owned or controlled by the **Insured** or in which the **Insured** is a participant, trustee or named fiduciary, as defined under the Employee Retirement Income Security Act of 1974, as amended, or any similar common or statutory law; or
2. the actual or alleged design of any employee benefit plan;

K. Sale or Servicing of Certain Products

based upon, directly or indirectly arising out of, or in any way involving the actual or alleged sale, attempted sale or servicing of any

1. coverage, alleged coverage or plan placed with any form of Multiple Employer Welfare Arrangement as defined by the Employee Retirement Income Security Act of 1974, as amended or any employee benefits plan involving self funding in whole or in part, by any employer, union, or employment related entity; however, this exclusion shall not apply if funded in whole or in part by an insurance company or product;
2. structured settlements; life settlements; or similar transactions in which the present value of a conditional contract is exchanged or sold;
3. Stranger Originated Life Insurance (STOLI) or Speculator Initiated Life Insurance (SPIN-LIFE) or any similar transactions;
4. employee benefit plans (other than Group Life and Group Health plans) and KEOGH retirement plans; or
5. any life insurance policy in which the premium was paid for, in whole or in part, by or through any premium finance mechanism or any premium finance company;
6. Securities, other than mutual funds, variable life Insurance or variable annuities.



L. **Discretionary Authority**

based upon, directly or indirectly arising out of, or in any way involving any actual or alleged activities in connection with the exercise of discretionary authority with regard to the management or disposition of assets (whether for individuals, groups, employee benefit plans, or other entities of whatever legal form or character);

M. **Nuclear/Pollution**

based upon, directly or indirectly arising out of, or in any way involving:

1. any nuclear reaction, radiation or contamination; or
2. any actual, alleged or threatened discharge, release, escape, or disposal of, or exposure to, **Pollutants**; any request, direction or order that any of the **Insureds** test for, monitor, clean up, remove, contain, treat, detoxify, neutralize or in any way respond to or assess the effect of **Pollutants** or nuclear reaction, radiation or contamination, or any voluntary decision to do so; or any actual or alleged property damage, or bodily injury, sickness, disease or death of any person, or financial loss to the **Insureds**, their security holders, or their creditors resulting from any of the aforementioned matters;

N. **Anti-trust**

based upon, directly or indirectly arising out of, or in any way involving actual or alleged price fixing, price discrimination, predatory pricing, restraint of trade, antitrust, monopolization, unfair trade, or unfair anti-competitive conduct; however, the knowledge of any such act by any **Insured** individual shall not be imputed to any other **Insured** individual; and only such knowledge of an executive officer shall be imputed to an **Insured** entity;

O. **Confidential or non-public information**

based upon, directly or indirectly arising out of or in any way involving the actual or alleged use, misuse or disclosure of:

1. confidential information, including but not limited to such use for the purpose of replacement of coverage; or
2. non-public information in a manner prohibited by the laws of the United States, including, but not limited to, the Insider Trading and Securities Fraud Enforcement Act of 1988, Section 10(b) of the Securities Exchange Act of 1934 and Rule 10b-5 thereunder, any similar laws of any other jurisdiction, or any rules or regulations promulgated under any of the foregoing, all as amended;

Provided however, the exclusion above shall not apply to any **Privacy Claim**.

P. **Unlicensed entity**

based upon, directly or indirectly, arising out of or in any way involving the placement of a **Client's** coverage or funds directly or indirectly with any organization, entity or vehicle of any kind, nature or structure which is not licensed to do business in the state or jurisdiction with authority to regulate such business; however, this Exclusion shall not apply to any **Claim** arising from or contributed to by the placement of a **Client's** coverage or funds directly or indirectly with such organization, entity or vehicle which is an eligible surplus lines insurer in the state or jurisdiction with authority to regulate such business;

Q. **Investment Banking Activities**

based upon, directly or indirectly arising out of, or in any way involving any actual or alleged underwriting, syndicating, or investment banking work, or associated counseling or investment activities, including but not limited to, any aspect of any actual, attempted or threatened mergers, acquisitions, divestitures, tender offers, proxy contests, leveraged buy-outs, going private transactions, reorganizations, capital restructuring, recapitalization, spin-offs, primary or secondary offerings of securities (regardless of whether the offering is a public offering or a Private Placement), other efforts to raise or furnish capital or financing for any enterprise or entity or any disclosure requirements in connection with any of the foregoing.

R. **Owned funds or investment products**



based upon, directly or indirectly arising out of, or in any way involving any proprietary fund or investment products in which an **Agent or General Agent or Registered Representative** has any ownership interest;

S. Fiduciary Services

based upon, directly or indirectly arising out of, or in any way involving investment advice provided by a Fiduciary Adviser if such investment advice is not provided pursuant to and in accordance with all of the requirements of the Pension Protection Act of 2006 as it may be amended;

T. Wrongful Employment Practices

based upon, directly or indirectly arising out of, or in any way involving employment practices including but not limited to discrimination or termination of employment;

U. Bernard Madoff Claim

a **Claim** based upon, arising out of, or in any way involving, the placement of a **Client's** funds in any hedge fund, fund of funds, mutual fund, indexed fund, feeder fund, other investment vehicle or investment account which invested with, placed funds with, or transferred funds to Bernard L. Madoff or Bernard L. Madoff Investment Securities;

V. Social Media

based upon or arising out of or in any way involving any regulatory proceeding brought by any governmental or quasi-governmental official or agency, including but not limited to any state or federal securities or insurance commission or agency or any self-regulatory agency, in any capacity based upon or arising out of the **Agent or General Agent, or Registered Representative's** use of **Social Media** provided, however, that this exclusion shall not apply to any **Claim** by an official of such agency or organization if such official is bringing the **Claim** in his or her capacity as a direct **Client** of an **Insured** and not as an official of such agency or organization;

XVII. TRADE EMBARGOES AND SANCTIONS

This Policy does not provide coverage for **Insureds**, transactions or that part of **Loss** that is uninsurable under the laws or regulations of the United States concerning trade or economic sanctions.

XVIII. HEADINGS AND NUMBER

The descriptions in the headings of this Policy are solely for convenience, and form no part of the terms and conditions of coverage. Defined terms in the singular also include the plural and defined terms in the plural also include the singular.

IN WITNESS WHEREOF, the Insurer has caused this Policy to be executed by its Chairman and Secretary, but this Policy shall not be binding upon us unless completed by the attachment of the Declarations.

Chairman

Secretary



NAPA DIRECT SCHEDULE OF RETENTIONS ENDORSEMENT

In consideration of the premium paid for this Policy, it is understood and agreed that the section entitled **LIMIT OF LIABILITY, RETENTION AND ALLOCATION**, the paragraph entitled Retention is amended to add the following:

The following retention amounts are applicable to each **Claim**:

1. \$1,000 for any **Claim** arising out of Fixed Life Insurance, Accident and Health Insurance, Long Term Care, Medicare Advantage/Medicare Supplemental, Disability Income Insurance, 24-Hour Care Coverage, Fixed Annuities, Indexed Annuities and **Administration of Employee Benefit Plans**; provided always this retention amount is only applicable to those **Insureds** who have been consecutively enrolled in a policy offered by the **Policyholder** specified in Item 1 a. of the Declarations. for zero to two years.
2. \$500 for any **Claim** arising out of Fixed Life Insurance, Accident and Health Insurance, Long Term Care, Medicare Advantage/Medicare Supplemental, Disability Income Insurance, 24-Hour Care Coverage, Fixed Annuities, Indexed Annuities and **Administration of Employee Benefit Plans**; provided always this retention amount is only applicable to those **Insureds** who have been consecutively enrolled in a policy offered by the **Policyholder** specified in Item 1 a. of the Declarations for three to five years
3. \$0 for any **Claim** arising out Fixed Life Insurance, Accident and Health Insurance, Long Term Care, Medicare Advantage/Medicare Supplemental, Disability Income Insurance, 24-Hour Care Coverage, Fixed Annuities, Indexed Annuities and **Administration of Employee Benefit**; provided always this retention amount is only applicable to those **Insureds** who have been consecutively enrolled in a policy offered by the **Policyholder** specified in Item 1 a. of the Declarations for six years or more.
4. \$5,000 for any **Claim** arising out of Variable products and Mutual Funds.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



**NAPA DIRECT
NETWORK RISK AND PRIVACY CLAIM ENDORSEMENT**

In consideration of the premium paid for this Policy, it is understood and agreed that the Policy is amended as follows:

1. The section entitled **DEFINITIONS**, the definition of **Claim** is amended to include the following:

Claim also includes:

1. **Privacy Claims**; and
2. **Client Network Damage Claims**.

2. Solely with respect to the coverage provided by this endorsement, the section entitled **DEFINITIONS** is amended to add the following terms:

Client Network Damage Claim means a written demand for monetary damages against an **Insured** for a **Wrongful Act** and alleging that a **Security Breach** or **Electronic Infection** caused **Network Damage** to a client's **Network** in the rendering of **Professional Services**.

Computer Virus means unauthorized computer code that is designed and intended to transmit, infect and propagate itself over one or more **Networks**, and cause:

1. a computer code or programs to perform in an unintended manner;
2. the deletion or corruption of electronic data or software; or
3. the disruption or suspension of a **Network**.

Confidential Commercial Information means information that has been provided to the **Insured** by another, or created by the **Insured** for another where such information is subject to the terms of a confidentiality agreement or equivalent obligating the **Insured** to protect such information on behalf of another.

Denial of Service Attack means an attack executed over one or more **Networks** or the Internet that is specifically designed and intended to disrupt the operation of a **Network** and render a **Network** inaccessible to authorized users.

Electronic Infection means the transmission of a **Computer Virus** to a **Network**, including without limitation, such transmission to or from the **Policyholder's Network**.

Electronic Information Damage means the destruction, deletion or alteration of any information residing on the **Network** of any third party.

Network means a party's local or wide area **Network** owned or operated by or on behalf of or for the benefit of that party; provided, however, **Network** shall not include the Internet, telephone company networks, or other public infrastructure network.

Network Damage means:

1. the unscheduled and unplanned inability of an authorized user to gain access to a **Network**;
2. **Electronic Information Damage**; or
3. the suspension or interruption of any **Network**;

Non-public Personal Information means personal information not available to the general public from which an individual may be identified, including without limitation, an individual's name, address, telephone number, social security number, account relationships, account numbers, account balances, and account histories.

Privacy Claim means a written demand for monetary damages against an **Insured** for a **Wrongful Act** and alleging **Privacy Injury and Identity Theft** that occurred in the rendering of **Professional Services**.



Privacy Injury and Identity Theft means:

1. any unauthorized disclosure of, inability to access, or inaccuracy with respect to, **Non-public Personal Information** in violation of:
 - a. the **Policyholder's** privacy policy; or
 - b. any federal, state, foreign or other law, statute or regulation governing the confidentiality, integrity or accessibility of **Non-public Personal Information**, including but not limited, to the Health Insurance Portability and Accountability Act of 1996, Gramm-Leach-Bliley Act, Children's Online Privacy Protection Act, or the EU Data Protection Act.
2. the **Insured's** failure to prevent **Unauthorized Access to Confidential Commercial Information**;

Privacy Policy means the **Policyholder's** policies in written or electronic form that:

1. govern the collection, dissemination, confidentiality, integrity, accuracy or availability of **Non-public Personal Information**; and
2. the **Insured** provides to its **Clients**, customers, employees or others who provide the **Insured** with **Non-public Personal Information**.

Security Breach means the failure of the **Policyholder's Network** hardware, software, firmware, the function or purpose of which is to:

1. identify and authenticate parties prior to accessing the **Policyholder's Network**;
2. control access to the **Policyholder's Network** and monitor and audit such access;
3. protect against **Computer Viruses**;
4. defend against **Denial of Service Attacks** upon the **Insured** or unauthorized use of the **Insured's Network** to perpetrate a **Denial of Service Attack**; or,
5. ensure confidentiality, integrity and authenticity of information on the **Insured's Network**.

Privacy Breach Notice Law means any statute or regulation that requires an entity who is the custodian of **Non-public Personal Information** to provide notice to individuals of any actual or potential privacy breach with respect to such **Non-public Personal Information**. **Privacy Breach Notice Laws** include Sections 1798.29 and 1798.82- 1798.84 of the California Civil Code (formerly S.B. 1386) and other similar laws in any jurisdiction.

Unauthorized Access means any accessing of information in the **Insured's** care, custody or control by unauthorized persons or by authorized persons accessing or using such information in an unauthorized manner.

Unauthorized Access also includes:

1. theft from the **Insured** of any information storage device used by the **Insured** to:
 - A. store and retrieve information on the **Insured's Network**; or
 - B. transport information between the **Insured** and authorized recipients;
 2. any unauthorized use by the **Insured** of information in the **Insured's Clients'** care, custody or control if accessed by the **Insured** in the course of rendering **Professional Services**.
3. The section entitled **EXCLUSIONS**, the exclusion entitled **Confidential or non-public information** is amended to include the following at the end:
- provided, however, this exclusion above shall not apply to any **Privacy Claims**;
4. The section entitled **LIMIT OF LIABILITY, RETENTION AND ALLOCATION** is amended to add the following sublimit of liability:

Subject to the Insurer's each **Claim** and Aggregate Limit of Liability, as shown on each **Insured's Certificate of Insurance**, the Limit of Liability of the Insurer for **Loss** for all covered **Privacy Claims** shall not exceed \$25,000 for each **Claim** and \$250,000 in the aggregate for all **Claims** regardless of the number of **Claims** or **Insureds**. These amounts are sublimits which are part of and not in addition to the Limit of Liability set forth on the Declarations.

This endorsement shall not be construed as to increase the Limits of Liability of this Policy.



All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



**NAPA DIRECT
MASTER POLICY
LIFE AGENT PROFESSIONAL LIABILITY AGGREGATE ENDORSEMENT**

It is agreed that solely with respect to those **Insureds** who are not residents of or practice in New York State, the Policy is amended as follows:

1. Aggregate Limits

Policy Year Aggregate Limit of Liability: \$50,000,000

2. SECTION III. **DEFINITIONS** is amended to add a new definition as follows:

Policy Year means the period of one year following the effective date of the **Policy Period** or any subsequent one-year anniversary thereof.

3. SECTION VI. **LIMIT OF LIABILITY, RETENTION AND ALLOCATION** is amended to add the following new paragraphs as follows:

- Policy Aggregate:

The amount set forth as the **Policy Year** Aggregate Limit of Liability in paragraph 1. of this Endorsement shall be the maximum Aggregate Limit of Liability of the Insurer for each **Policy Year**, regardless of the number of **Insureds, Claims** made, or persons or entities bringing such **Claims**. The **Policy Year** Aggregate Limit in effect at the time a **Certificate of Insurance** is issued shall be the applicable **Policy Year** Aggregate Limit for such **Certificate of Insurance** regardless of when such **Certificate of Insurance** expires.

- Per **Claim** Aggregate:

If more than one each **Claim** limit of liability is applicable to any one **Claim**, the Insurer's maximum limit of liability for such **Claim** shall be the largest of such each **Claim** limits of liability.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



NAPA DIRECT AMEND EXCLUSIONS ENDORSEMENT

In consideration of the premium charged, it is hereby understood and agreed that the section entitled **EXCLUSIONS** is amended as follows:

- I. The exclusion entitled **Intentional Acts** is deleted in its entirety and replaced with the following:

Intentional Acts

based upon, directly or indirectly arising out of, or in any way involving any actual or alleged dishonest, fraudulent, criminal, malicious, purposeful or intentional act, error or omission, or any actual or alleged willful violation of any statute or law, as determined in fact by any trial court verdict, court ruling, regulatory ruling or legal admission;

For purposes of determining the applicability of this exclusion:

1. the facts pertaining to and knowledge possessed by any natural person **Insured** shall not be imputed to any other natural person **Insured**; and
2. only facts pertaining to and knowledge possessed by any executive officer shall be imputed to an **Insured** entity;

- II. The exclusion entitled **Commingling/Illegal Profit** is deleted in its entirety and replaced with the following:

Commingling/Illegal Profit

based upon, directly or indirectly arising out of, or in any way involving:

1. any actual or alleged commingling or use of **Client** funds; or
 2. any actual or alleged profit, remuneration or pecuniary advantage gained by any **Insured**, to which the **Insured** was not legally entitled;
- as determined by a final adjudication in the underlying action or in a separate action or proceeding;

- III. The following new exclusions are added:

A. Unsolicited Communications

The Insurer shall not be liable to pay any **Loss** in connection with any **Claim** based on or arising out of:

1. any actual or alleged violation of any federal anti-spam statute or regulation, including the CAN-SPAM Act of 2003;
2. any actual or alleged violation of any federal statute or regulation prohibiting the dissemination of unsolicited communications, including any violation of the Telephone Consumer Protection Act of 2001; or
3. any actual or alleged violation of any federal, state or local anti-spam statute, ordinance or other regulation that addresses, prohibits, or limits the printing, dissemination, disposal, collecting, recording, sending, transmitting, communicating or distribution of material or information including any statute or regulation prohibiting the dissemination of unsolicited communications.

B. 412/419 PLAN EXCLUSION ENDORSEMENT

1. based upon directly or indirectly arising out of, or in any way involving the sale, attempted sale or servicing of any plans created under sections 412 or 419 of the internal revenue code;



2. based upon directly or indirectly arising out of or in any way involving any actual or alleged sale or servicing of any insurance sold as part of or to be used in conjunction with or to fund any plan created under sections 412 or 419 of the internal revenue code.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



MILITARY ACTIVATION ENDORSEMENT

In consideration of the premium charged, it is hereby understood and agreed that the following new section is added to the policy:

ACTIVE MILITARY SERVICE

If an **Agent or General Agent** or **Registered Representative** is activated for military service and is established by the **Policyholder** to be so activated, such **Agent or General Agent** or **Registered Representative's** premium for coverage pursuant to this Policy will be waived as follows:

1. waiver of the first monthly premium debit will occur in the month following the month in which activation of military service occurs; and
2. premiums will be waived only during the months in which the **Agent or General Agent** or **Registered Representative** is on active duty.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



REGULATORY ACTION ENDORSEMENT

In consideration of the premium charged, it is hereby understood and agreed that the section entitled **EXCLUSIONS**, the exclusion entitled **Claims by Specified Persons or Entities**, sub-sections 5. is deleted in its entirety and replaced with the following:

5. any governmental or quasi-governmental official or agency, including but not limited to any state or federal securities or insurance commission or agency, in any capacity; however, this exclusion shall not apply subject to the Insurer's maximum Limit of Liability of \$25,000 for all **Loss** for all such **Claims** made against an **Insured**, which amount shall be part of and not in addition to the amount set forth in Item 6. of the Declarations. Notwithstanding anything in the Policy to the contrary, the applicable retention amount for all such **Claims** shall be \$0;

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



DELETE ENDORSEMENT

It is understood and agreed that the endorsements listed below are deleted in their entirety at the request of the **Insureds**.

Endorsement to be deleted

Effective Date as of 12:01 am

Endorsement No: 1 CNA77924XX (4-14) Schedule of Retentions Endorsement

February 1, 2017

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



NAPA DIRECT SCHEDULE OF RETENTIONS ENDORSEMENT

In consideration of the premium paid for this Policy, it is understood and agreed that the section entitled **LIMIT OF LIABILITY, RETENTION AND ALLOCATION**, the paragraph entitled Retention is amended to add the following:

The following retention amounts are applicable to each **Claim**:

1. \$0 for any **Claim** arising out of Life Insurance, Accident and Health Insurance, Long Term Care, Medicare Advantage/Medicare Supplemental, Disability Income Insurance, 24-Hour Care Coverage, Fixed Annuities, Indexed Annuities and **Administration of Employee Benefit Plans**;
2. \$5,000 for any **Claim** arising out of Variable products and Mutual Funds.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



DOL FIDUCIARY SERVICES ENDORSEMENT (BLACK-BOX)

In consideration of the premium charged, it is hereby understood and agreed that the section entitled **EXCLUSIONS** is amended as follows:

- A. The exclusion entitled **Premium/claim/tax monies** is deleted in its entirety and replaced with the following:

Premium/claim/tax monies

based upon, directly or indirectly arising out of, or in any way involving:

1. the **Insured's** inability or refusal to pay or collect premium, claim or tax monies; or
2. a dispute over fees, commissions or charges, including without limitation the structure of fees or excessive fees; however, this paragraph 2. shall not apply to surrender charges; furthermore, this exclusion shall not apply to **Claims** involving an **Insured's** alleged breach of the Department of Labor's Best Interest Contract Exemption (BICE).

- B. The exclusion entitled **Fiduciary Services** is deleted in its entirety and replaced with the following:

based upon, directly or indirectly arising out of, or in any way involving investment advice provided by a Fiduciary Adviser if such investment advice is not provided pursuant to and in accordance with all of the requirements of the Pension Protection Act of 2006 as it may be amended, or the Department of Labor's Conflict of Interest provisions as they relate to retirement investment advice, as amended;

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



AMEND DEFINITION OF AGENT OR GENERAL AGENT ENDORSEMENT

In consideration of the premium charged, it is understood and agreed that Section **III. DEFINITIONS** is amended as follows:

- A. The definition of **Agent or General Agent** paragraph A. is deleted in its entirety and replaced as follows:
 - A. a natural person:
 - 1. who is a member of the National Association of Professional Agents; and
 - 2. who has elected to enroll for coverage under this Policy;
 - 3. who has paid the applicable premium;
 - 4. whose enrollment is on file with the **Policyholder**; and
 - 5. who meets all **Eligibility Criteria** or is otherwise approved for enrollment in the Policy by the Insurer, provided always such decision shall be at the Insurer's sole discretion.
- B. The definition of **Registered Representative** paragraph A. sub-paragraph 1. is deleted in its entirety and replaced as follows:
 - 1. a natural person who is registered with the Financial Industry Regulatory Authority as a registered representative or registered principal, who has maintained a contract with a **Broker/Dealer**, who has elected to enroll for coverage under this Policy, who has paid the applicable premium and whose enrollment is on file with the **Policyholder**;

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



AMEND INSURING AGREEMENT ENDORSEMENT

In consideration of the premium paid, it is understood and agreed that Section I. **INSURING AGREEMENT**, subparagraph 2. is deleted in its entirety and replaced as follows:

2. the **Claim** is first made against any **Insured** during the current **Certificate Period**, or any Extended Reporting Period, if applicable, and reported to the Insurer in accordance with Section VII. NOTICE; and

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



AMEND THE DEFINITION OF PROFESSIONAL SERVICES ENDORSEMENT

In consideration of the premium charged, it is understood and agreed that Section **III. DEFINITIONS**, the definition of **Professional Services** shall be deleted in its entirety and replaced with the following:

Professional Services means:

with respect to an **Agent or General Agent**, or **Registered Representative**, to the extent they are provided in the course and scope of such **Agent or General Agent** or **Registered Representative's** business as an **Agent or General Agent** or **Registered Representative** and such **Agent or General Agent** or **Registered Representative** has the appropriate license in both the **Client's** resident state or jurisdiction and the state or jurisdiction in which the business is conducted:

1. the sale, attempted sale or servicing of life insurance, accident and health insurance, long term care, Medicare Advantage/Supplemental, disability income insurance, managed health care organization contracts or 24-hour care coverage (as defined by statutory law); and

2. **Administration of Employee Benefit Plans;**

(The combination of these **Professional Services**, shall be referred to as "Coverage Option A".)

3. the sale, attempted sale or servicing of fixed and indexed annuities, if purchased.

(The **Professional Service** listed in 3. above in combination with the **Professional Services** listed in 1. and 2. above shall be referred to as "Coverage Option B".)

4. the sale, attempted sale or servicing of variable life insurance policies and variable annuities and mutual funds, if purchased.

(The **Professional Service** listed in 4. above in combination with the **Professional Services** listed in 1. through 3. above shall be referred to as "Coverage Option C".)

Professional Services also means:

1. services as a Notary Public; and

2. the use of **Social Media** in conjunction with covered **Professional Services**

3. financial planning activities in conjunction with services described in paragraphs 1. through 4. (if purchased) of this definition, whether or not a separate fee is charged

4. the supervision, management and training of an **Agent**, by a **General Agent** with respect to activities otherwise covered by this policy.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



AMEND EXCLUSIONS ENDORSEMENT

In consideration of the premium charged, it is hereby understood and agreed that section entitled **EXCLUSIONS** is amended as follows:

- A. Exclusion K. entitled **Sale or Servicing of Certain Products** is amended to add the following at the end:
- limited partnerships, real estate investment trust, tenant in common (1031 exchanges) exchange traded funds, unit investment trust, auction rate securities, inverse exchange traded funds;
- B. The following new exclusions are added:
- **Investment in Specified Securities or Funds**
based upon, directly or indirectly arising out of, or in any way involving the use of or investment in any security that is not registered with the Securities and Exchange Commission;
 - **Churning Exclusion**
based upon, directly or indirectly arising out of, any actual or alleged churning or excess trading by an **Agent or General Agent or Registered Representative**.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



SUBPOENA EXPENSES COVERAGE ENDORSEMENT

In consideration of the premium charged, it is hereby understood and agreed that the Policy the section entitled **LIMIT OF LIABILITY, RETENTION AND ALLOCATION** is amended to add the following:

- Subpoena Assistance

In the event an **Agent or General Agent** or **Registered Representative** receives a subpoena for documents or sworn testimony, during the **Certificate Period**, arising out of **Professional Services** rendered by such **Agent or General Agent** or **Registered Representative**, the **Agent or General Agent** or **Registered Representative** may provide the Insurer with a copy of the subpoena and the Insurer, at its sole discretion, may retain an attorney to provide advice regarding the production of documents, to prepare the **Agent or General Agent** or **Registered Representative** for sworn testimony, and to represent the **Agent or General Agent** or **Registered Representative** at the **Agent or General Agent** or **Registered Representative** deposition, provided that:

- a. the subpoena arises out of a lawsuit to which the **Agent or General Agent** or **Registered Representative** is not a party; and
- b. the **Agent or General Agent** or **Registered Representative** has not been engaged to provide advice or sworn testimony in connection with the lawsuit, nor has the **Agent or General Agent** or **Registered Representative** provided such advice or sworn testimony in the past.

If such criteria are met, the Insurer will pay such attorney's legal fees excluding any disbursements up to the amount of \$25,000 for each **Agent or General Agent** or **Registered Representative**, While not **Loss**, such fees incurred under this provision are part of and not in addition to the Aggregate Limit of Liability for each **Agent or General Agent** or **Registered Representative** as set forth in such **Insured's Certificate of Insurance**. Any notice the **Agent or General Agent** or **Registered Representative** gives the Insurer of such subpoena shall be deemed notification of a potential **Claim** under Section VII.B. of this Policy.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



PRE-CLAIM ASSISTANCE ENDORSEMENT

In consideration of the premium charged it is understood and agreed that the section entitled **LIMIT OF LIABILITY, RETENTION AND ALLOCATION** is amended to add the following new paragraph:

Pre-Claim Assistance

Until the date a **Claim** is made, the Insurer may pay, at its sole discretion, up to \$15,000 (fifteen thousand dollars) for all reasonable and necessary legal fees and expenses it incurs as a result of representing and if necessary defending an **Insured** in connection with a potential **Claim** that the **Insured** reports to the Insurer in connection with the section entitled **NOTICE**, paragraph **B**.

Should a potential **Claim** be defended pursuant to this paragraph, and that potential **Claim** later becomes a covered **Claim** under this Policy, then the Limits of Liability and the Retention applicable to such **Claim** shall apply to such **Claim**. This amount is part of and not in addition to the Limits of Liability as set forth in the Certificate of Insurance.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



AMEND PRIOR ACTS DATE ENDORSEMENT

In consideration of the premium charged, it is understood and agreed that Section **III. DEFINITIONS**, the definition of **Prior Acts Date** shall be amended as follows:

Prior Acts Date shall also mean the **Named Insured** and any natural person who is a former or current secretarial, clerical or administrative employee of such **Named Insured** shall share the same **Prior Acts Date**.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



APPLICATION ENDORSEMENT

Inconsideration of the premium charged for this Policy, it is understood and agreed that the Policy is amended to add the following new Section:

APPLICATION

The Insurer has relied on the accuracy and completeness of the statements, information and representations contained in each **Named Insured's Application**. All such statements, information and representations are the basis of this policy and are to be considered as incorporated into and constituting a part of this policy.

If the statements, information or representations in the **Named Insured's Application** were not accurate and complete and such inaccuracy or incomplete disclosure materially affected either the acceptance of the risk or the hazard assumed by the **Insurer**, then the **Insurer** shall have the right to void coverage with respect to each such **Named Insured**.

Provided always, nothing contained in the Section shall alter or amend the **Eligibility Criteria** which each **Named Insured** must satisfy in order to be insured under this Policy.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



WIRE TRANSFER CLAIM ENDORSEMENT

In consideration of the premium charged, it is understood and agreed that the Policy is amended as follows:

- I. The section entitled **INSURING AGREEMENT**, the Insuring Agreement entitled **PROFESSIONAL LIABILITY** is amended to add the following new Insuring Agreement:

The Insurer shall pay on behalf of the **Insureds** that **Loss** which the **Insureds** become legally obligated to pay resulting from a **Wire Transfer Claim**.

- II. The section entitled **DEFINITIONS** is amended as follows:

- A. The following new definitions are added:

Wire Transfer Claim means any **Claim** based upon, indirectly or directly arising out of any:

1. transfer of a **Client's** funds by any **Insured** based on a **Communication** purportedly sent by a **Client** to such **Insured**; or
2. transfer of a **Client's** funds by any **Insured** based on instructions from the **Client** that were improperly altered without authorization from the **Client**.

Communication means an electronic, telefacsimile, telephone or written instruction received by an **Insured** that:

1. establishes or changes the method, destination or account for payment or delivery of funds;
2. contains a misrepresentation of material fact; and
3. is relied upon by an **Insured**, believing the material fact to be true.

- B. Solely with respect to the coverage afforded by this Endorsement, the definition of **Claim** is amended to add the following at the end:

Claim also means a written complaint setting forth the circumstances involving the possible improper transfer of **Client** funds that would potentially fall within paragraphs 1. or 2. of the definition of **Wire Transfer Claim** that the **Insured** has investigated and reasonably believes will lead to a valid demand for monetary relief.

- III. Solely with respect to the coverage provided by this endorsement, the section entitled **LIMIT OF LIABILITY, RETENTION AND ALLOCATION**, is amended as follows:

- A. The Paragraph entitled Each **Claim** and Aggregate per **Certificate of Insurance** is amended to add the following:

The Insurer's maximum limit of liability for each **Wire Transfer Claim** shall be \$25,000, the Insurer's maximum limit of liability for all **Wire Transfer Claims** for each **Insured** shall be \$25,000. These amounts are sublimits which are part of and not in addition to each **Insured's** limit of liability set forth on the **Insured's Certificate of Insurance** and are subject to the Policy Aggregate Limit of Liability.

- B. The paragraph entitled Retention is amended to add the following:

Notwithstanding anything to the contrary set forth on the **Insured's Certificate of Insurance**, the retention amount applicable for each **Wire Transfer Claim** shall be \$5,000.

- C. The following new paragraph is added:



Total Policy Aggregate for All **Wire Transfer Claims**

\$150,000 shall be the maximum Aggregate Limit of Liability of the Insurer for all **Wire Transfer Claims** for each **Policy Year**, regardless of the number of **Insureds, Claims** made, or persons or entities bringing such **Claims**. The **Policy Year** aggregate Limit of Liability for all **Wire Transfer Claims** in effect at the time a **Certificate of Insurance** is issued shall be the applicable **Policy Year** Aggregate Limit for all **Wire Transfer Claims** for such **Certificate of Insurance** regardless of when such **Certificate of Insurance** expires.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



IOWA HEALTH BENEFIT PLANS ENDORSEMENT

In consideration of the premium, for purposes of this Policy, the sale, attempted sale or servicing of health benefit plans pursuant to Iowa Code §505.20 as amended will be deemed to be the sale, attempted sale or servicing of health insurance as described in subpart 1. of the definition of **Professional Services** of this Policy.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.



**AMEND DEFINITION OF CERTIFICATE PERIOD ENDORSEMENT
(GAP COVERAGE)**

It is hereby understood and agreed that, solely for those **Insured's** who are maintaining continuous coverage pursuant to any claims made professional liability policy, the definition of **Certificate Period** set forth in Section III, Definitions is amended to add the following:

Certificate Period also means the period of time between the expiration date shown on the **Named Insured's** previous **Certificate of Insurance** and the inception date shown on the **Named Insured's** current **Certificate of Insurance**. Provided always, in no event shall the expiration date between the **Named Insured's** previous **Certificate of Insurance** and the inception date shown on the current **Certificate of Insurance** be greater than 30 days.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.